



Allotment Tenants Satisfaction Survey Results 2021/22

No surveys were carried out in 2020 and 2021 due to the pandemic

In 2021 / 2022 **142** Tenants were supplied with a survey form asking them to score from **1** (*very poor*) to **10** (*very good*), only **36 (25%)** were completed and returned.

Tenants were asked to feedback on the following seven questions listed below.

No.	Questions: How satisfied are you with.....	Scores for 2019/20	Scores for 2021/22	Status
Q1	Boundary maintenance to: gates, fences, hedges	7 out of 10	8 out of 10	Improved
Q2	Road and Pathway maintenance	8 out of 10	7 out of 10	Requires attention
Q3	On site water provision	9 out of 10	9 out of 10	Remained the same
Q4	Management of overgrown / vacant plots	7 out of 10	6 out of 10	Requires attention
Q5	Satisfaction with how queries/complaints are dealt with by the Council / Council Staff	7 out of 10	6 out of 10	Requires attention
Q6	Levels of annual rent	9 out of 10	9 out of 10	Remained the same
Q7	Number of annual inspections (currently March, May, August & November)	8 out of 10	8 out of 10	Remained the same